

Congratulations on your new flooring from Carpeturn.com. We are excited to serve you and your community! Please read the instructions below and acknowledge that you understand your responsibilities prior to install:

- Remove all items from the area to receive new flooring. We recommend any and all fragile items be stored in a safe place away from the work area.
- Units with pets must confine the pets in a room not receiving new flooring. If pets are left in a room behind closed door, a note should be posted to the door exterior noting PETS INSIDE NO ENTRY. We are not responsible for loss of pets.
- Installation can cause extensive dust. We recommend covering all items you wish to keep clean from dust particles.
- Your apartment door may be left open for extended periods of time. Please be aware Carpeturn.com is not responsible for items left unsecured.
- Furniture may be placed on a balcony or outside the unit during installation. Carpeturn.com is not responsible for damage caused by outdoor conditions such as dust, heat, rain, sun or other elements.
- We do not move the following: garments or personal items, wall hangings or pictures, aquariums, animal litter, refrigerator contents, plants, jewelry, cash or other collectibles, electronics, waterbeds, pool tables, pianos and other musical instruments or any other unidentifiable objects.
- If your refrigerator is to be moved by us, please remove all breakable items in advance of your installation. Since the refrigerator may be off for an extended period of time, please make arrangements for items that must be kept cold.
- The utmost care will be taken when moving your furniture, however incidental nicks and scratches are possible. Carpeturn.com is not responsible for minor damages. In the event major damage is caused by Carpeturn.com, we will agree on a "current value" settlement of damaged pieces.
- Any moisture found under your existing floors may require ample drying time. A second installation day may be required in such circumstances.
- Carpeturn.com cannot guarantee a specific arrival time or amount of time required for your installation but will make every effort to accommodate your scheduling request. We are not responsible for "lost time" or financial compensation due to installation delays.
- Carpeturn.com installers are flooring specialists and not professional movers.

The above guidelines must be followed to ensure the successful completion of your occupied installation. If the installation is rescheduled due to the above conditions not being met, a \$100 trip charge will apply.

By signing below, I understand the instructions and responsibilities outlined above. I also understand Carpeturn.com must have a signed copy prior to work commencing.

Office Personnel Responsible for Scheduling install: _____

Installation Date: ____ - ____ - ____ Unit #: _____

Resident Phone: ____ - ____ - ____ Property: _____

Resident Signature: _____ Date: _____

Please fax your signed release to Carpeturn.com at (855) 889-6201. Thank you!