

Carpeturn.com, Inc. is a licensed flooring contractor. We are not licensed for carpentry, electrical, painting or plumbing. Additional installation items to be approved on-site include:

- Floor preparation is charged at \$35.00 each
- Minimum labor is charged at \$80.00 per job
- Vinyl take-up is charged at \$2.70 per square yard
- Enzyme-based odor treatments are charged at \$80.00 per unit for materials & installation
- Extreme pet seals are charged at \$70.00 per gallon for materials & installation
- Tackstrip labor is charged at \$.75 per linear foot for materials & installation
- Covebase is charged at \$1.05 per linear foot for materials & installation
- Metal is charged at \$13.50 per piece for materials & installation
- Wood transitions are charged at \$16.00 per piece for materials & installation
- Manufacturer required seam sealer charge of \$3.00 is added to every vinyl installation
- Toilet R&R is charged at \$40.00 per toilet for materials & installation (wax ring included)
- Subfloor repairs within the scope of Carpeturn.com's contractors license are bid separately
- Flooring removal involving pet/human waste or body fluids is classified as a biohazard and Carpeturn.com does not perform such removals
- Flooring installation is a construction trade and can cause extensive dust - we recommend removing or covering all items that need to stay free of dust particles



A restocking fee of \$40.00 will occur on any job canceled after materials have been cut for the intended installation. A delivery charge of \$50.00 will occur for additional material delivery when an incorrect floorplan style is ordered. An expedite charge of \$60.00 will occur for material delivery to an installer for same-day emergency installations. If a job is cancelled or rescheduled after the installer has arrived onsite, the customer will incur a \$100.00 trip charge.

We strive to follow per unit seam diagrams on all installations. However, variances in unit sizes and/or layouts may require minor adjustments to seam structures from time to time.

Carpeturn.com can reconnect water lines to washing machines, toilets, refrigerators and dishwashers. The age and condition of hoses, supply lines, valves and rubber washers cannot be determined by our installers and a final leak test should be performed by on-site maintenance staff. Carpeturn.com is not responsible for any damage caused by water line leaks, valve connections or broken drain hoses. Moisture found under existing floors may require significant drying time.

In some cases, sheet vinyl flooring can be repaired by installing patches of new flooring. Multiple patch repairs are possible and Carpeturn.com warrants up to 4 patches per room. We can accommodate requests to repair more than 4 patches per room however are unable to warranty the repair and recommend a full replacement of the area where large or multiple patches are needed.

Manufacturer and Carpeturn.com limited warranties on products and labor are offered to the original purchaser and are non-transferable. Limited labor warranty length is 1 year from the installation date and limited product warranties are provided by the manufacturer and are specific to each product or material. We do not warrant our flooring products that fail due to cracking of gypsum underlayment or flexing subfloor. The inherent makeup of gypsum leads to ongoing cracking and slab failure. Repair of gypsum or concrete slabs by floating or patching existing cracks is considered temporary and no warranty is expressed or implied as to how long the repair will last.

Extended vinyl installations may require a second installation day due to unforeseen required floor preparation. Manufacturer and labor warranties are voided when sheet vinyl is installed over more than one layer of existing vinyl.

Environmental fee is a material recycling and disposal fee for primary installation materials (carpet, vinyl, vinyl plank, tile, VCT, wood, laminate and flooring squares).

Payment in full is due upon delivery or installation. Temporary credit holds are imposed when an account reaches its credit limit or invoices age past 60 days outstanding. All unpaid balances over 30 days from invoice date are subject to 1.5% per month interest (18% per year) on all amounts due to Carpeturn.com and for any and all costs of collection, including reasonable attorney's fees. Agreements are accepted by Carpeturn.com in the State of Arizona and shall be governed by the laws of the State of Arizona without regard to its conflict of law provisions. If there is a lawsuit, the customer agrees to submit to the jurisdiction of the Courts of Maricopa County, State of Arizona. All agreements by or on behalf of the customer shall bind the customer's successors and assigns.